NBT Bancorp Inc.

Q4 2020 Earnings Presentation



Forward-Looking Statements

This presentation contains forward-looking statements, as defined in the Private Securities Litigation Reform Act of 1995. These statements may be identified by the use of phrases such as "anticipate," "believe," "expect," "forecasts," "projects," "will," "can," "would," "should," "could," "may," or other similar terms. There are a number of factors, many of which are beyond the Company's control that could cause actual results to differ materially from those contemplated by the forwardlooking statements. Factors that may cause actual results to differ materially from those contemplated by such forward-looking statements include, among others, the following possibilities: (1) local, regional, national and international economic conditions and the impact they may have on the Company and its customers and the Company's assessment of that impact; (2) changes in the level of nonperforming assets and charge-offs; (3) changes in estimates of future reserve requirements based upon the periodic review thereof under relevant regulatory and accounting requirements; (4) the effects of and changes in trade and monetary and fiscal policies and laws, including the interest rate policies of the Federal Reserve Board ("FRB"); (5) inflation, interest rate, securities market and monetary fluctuations; (6) political instability; (7) acts of war or terrorism; (8) the timely development and acceptance of new products and services and perceived overall value of these products and services by users; (9) changes in consumer spending, borrowings and savings habits; (10) changes in the financial performance and/or condition of the Company's borrowers; (11) technological changes; (12) acquisitions and integration of acquired businesses; (13) the ability to increase market share and control expenses; (14) changes in the competitive environment among financial holding companies; (15) the effect of changes in laws and regulations (including laws and regulations concerning taxes, banking, securities and insurance) with which the Company and its subsidiaries must comply, including those under the Dodd-Frank Act, Economic Growth, Regulatory Relief, Consumer Protection Act of 2018, Coronavirus Aid, Relief and Economic Security Act ("CARES Act"), and regulatory pronouncements around CARES Act; (16) the effect of changes in accounting policies and practices, as may be adopted by the regulatory agencies, as well as the Public Company Accounting Oversight Board, the Financial Accounting Standards Board ("FASB") and other accounting standard setters; (17) changes in the Company's organization, compensation and benefit plans; (18) the costs and effects of legal and regulatory developments including the resolution of legal proceedings or regulatory or other governmental inquiries and the results of regulatory examinations or reviews; (19) greater than expected costs or difficulties related to the integration of new products and lines of business; (20) the adverse impact on the U.S. economy, including the markets in which we operate, of the novel coronavirus, which causes the Coronavirus disease 2019 ("COVID-19"), global pandemic; (21) the impact of a slowing U.S. economy and increased unemployment on the performance of our loan portfolio, the market value of our investment securities, the availability of sources of funding and the demand for our products; and (22) the Company's success at managing the risks involved in the foregoing items.

Currently, one of the most significant factors that could cause actual outcomes to differ materially from the Company's forward-looking statements is the potential adverse effect of the current COVID-19 pandemic on the financial condition, results of operations, cash flows and performance of the Company, its customers and the global economy and financial markets. The extent to which the COVID-19 pandemic impacts the Company will depend on future developments, which are highly uncertain and cannot be predicted with confidence, including the scope, severity and duration of the pandemic and its impact on the Company's customers and demand for financial services, the actions governments, businesses and individuals take in response to the pandemic, the impact of the COVID-19 pandemic and actions taken in response to the pandemic on global and regional economies, national and local economic activity, and the pace of recovery when the COVID-19 pandemic subsides, among others. Moreover, investors are cautioned to interpret many of the risks identified under the section entitled "Risk Factors" in our Form 10-Q for the quarter ended September 30, 2020 as being heightened as a result of the ongoing and numerous adverse impacts of the COVID-19 pandemic.

You should not place undue reliance on any forward-looking statements, which speak only as of the date made, and you are advised that various factors including, but not limited to, those described above and other factors discussed in the Company's annual and quarterly reports previously filed with the SEC, could affect the Company's financial performance and could cause the Company's actual results or circumstances for future periods to differ materially from those anticipated or projected. Unless required by law, the Company does not undertake, and specifically disclaims any obligations to, publicly release any revisions that may be made to any forward-looking statements to reflect the occurrence of anticipated or unanticipated events or circumstances after the date of such statements.



Q4 & Full Year 2020 Highlights

2020 EARNINGS

Q4 2020

- Net income of \$34.2 million or diluted earnings per share of \$0.78; Excluding \$4.1 million of branch optimization charges for the quarter, net income was \$37.4 million or \$0.85 diluted earnings per share
- Pre-provision net revenue¹ was \$48.2 million compared to \$49.6 million in Q3 2020
- Full Year 2020
 - Net income of \$104.4 million or diluted earnings per share of \$2.37; Excluding \$4.8 million of branch optimization charges for the year, net income was \$108.1 million or \$2.46 diluted earnings per share
 - Pre-provision net revenue¹ was \$193.4 million compared to \$182.1 million in 2019

BALANCE SHEET & ASSET QUALITY

- Period end loans were \$7.5 billion with \$431 million in Paycheck Protection Program ("PPP") loans
- Deposits grew to \$9.1 billion at December 31, 2020 with total cost of deposits at 0.17% for Q4 2020 compared to 0.19% for Q3 2020
- Allowance for loan losses to total loans of 1.47% (1.56% excluding PPP loans and related allowance), down from 1.51% (1.62% excluding PPP loans and related allowance) in Q3 2020
- Net charge-offs to average loans was 0.21%, annualized (0.22% excluding PPP loans)
- Loans on deferral (excluding PPP loans) were 1.5% as of January 19, 2021, improved from 14.9% at Q2 2020 peak

CAPITAL STRENGTH

- Approved Q1 2021 dividend of \$0.27 per share, payable on March 15, 2021 to shareholders of record as of March 1, 2021
- Increased shares authorized under stock repurchase plan from 1 million to 2 million
- Tangible book value per share¹ grew 2% for the quarter and 8% from prior year to \$20.52
- CET1 ratio grew 1% to 9.56% at December 31, 2020

1. Non-GAAP measure; reconciliation of Non-GAAP measures on slides 21 - 23



Q4 2020 Results Overview

Financial Highlights

| | | | Cha | inge | % Cha | ande |
|--|------------|----|---------|----------|----------|----------|
| (\$ in millions except per share data) | Q4 2020 | 6 | 23 2020 | Q4 2019 | Q3 2020 | Q4 2019 |
| Period End Balance Sheet | | | | | | |
| Total loans | \$ 7,498.9 | \$ | (61.8) | \$ 362.8 | (0.8%) | 5.1% |
| Total loans, excluding PPP | 7,068.1 | | 22.0 | (68.0) | 0.3% | (1.0%) |
| Total deposits | 9,081.7 | | 123.5 | 1,493.9 | 1.4% | 19.7% |
| Income Statement | | | | | | |
| FTE net interest income ² | \$ 80.4 | \$ | 2.2 | \$ 2.9 | 2.8% | 3.7% |
| Provision for loan losses | (0.6) | | (3.9) | (6.6) | (118.6%) | (110.1%) |
| Total noninterest income ³ | 38.0 | | 0.3 | 1.9 | 0.8% | 5.3% |
| Total noninterest expense | 75.2 | | 8.9 | 4.9 | 13.4% | 7.0% |
| Provision for taxes | 9.4 | | (1.6) | 1.3 | (14.2%) | 15.5% |
| Net income | 34.2 | | (0.9) | 5.2 | (2.6%) | 18.1% |
| Pre-provision net revenue ² | 48.2 | | (1.4) | 4.9 | (2.9%) | 11.3% |
| Performance Ratios | | | | | | |
| Earnings per share, diluted | \$ 0.78 | \$ | (0.02) | \$ 0.12 | (2.5%) | 18.2% |
| Net interest margin [∠] | 3.20% | | 0.03% | (0.32%) | 0.9% | (9.1%) |
| ROAA | 1.24% | | (0.05%) | 0.04% | (3.9%) | 3.3% |
| PPNR ROAA ² | 1.75% | | (0.08%) | (0.04%) | (4.4%) | (2.2%) |
| ROATCE ² | 15.71% | | (0.80%) | 1.43% | (4.8%) | 10.0% |
| NCOs/ Avg loans (%) | 0.21% | | 0.09% | (0.09%) | 75.0% | (30.0%) |
| NCOs/ Avg loans (%), excluding PPP | 0.22% | | 0.09% | (0.08%) | 69.2% | (26.7%) |
| Tangible book value per share [∠] | \$ 20.52 | \$ | 0.50 | \$ 1.49 | 2.5% | 7.8% |
| Tangible equity ratio ² | 8.41% | | 0.14% | (0.43%) | 1.7% | (4.9%) |
| Capital Ratios | | | | | | |
| Leverage ratio | 9.56% | | 0.08% | (0.77%) | 0.8% | (7.5%) |
| Common equity tier 1 capital ratio | 11.84% | | 0.21% | 0.55% | 1.8% | 4.9% |
| Tier 1 capital ratio | 13.09% | | 0.21% | 0.53% | 1.6% | 4.2% |
| Total risk-based capital ratio | 15.62% | | 0.19% | 2.10% | 1.2% | 15.5% |

Quarterly Highlights¹



Balance Sheet

- Loans, excluding PPP, were up \$22 million from Q3 2020
- Deposits increased \$124 million during the quarter

Earnings & Capital

- Net income \$34.2 million and diluted earnings per share \$0.78
- Provision expense of (\$0.6) million, decreasing allowance for loan losses to 1.56% (excluding PPP loans)
- PPNR² 3% lower than Q3 2020
- Net interest margin² up 3 bps from Q3 2020
- Fee income³ up 1% from Q3 2020
- Noninterest expense up 13.4% from Q3 2020 due to branch optimization charges and increase in unfunded loan commitments reserve
- Tangible book value per share² up 2%

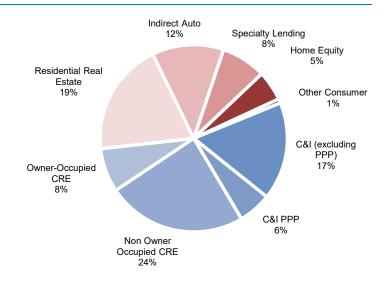
1. Comparison to Q3 2020 unless otherwise stated

2. Non-GAAP measure; reconciliation of Non-GAAP measures on slides 21 - 23

3. Excludes net securities gains (losses)

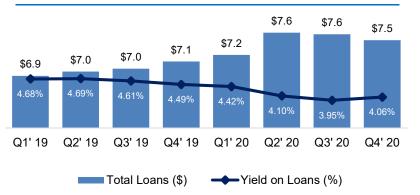


Loans



Total Loans: \$7.5 billion¹

Yield on Loans (%) / Total Loans (\$ in billions)



1. As of 12/31/20. Total loans included PPP loans of \$430.8 million net of \$6.9 million in unearned fees

Quarterly Highlights

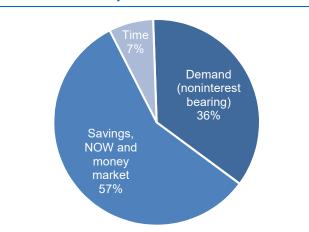
- Loans, excluding PPP, were up \$22 million from Q3 2020
 - Commercial and industrial loans decreased \$30 million to \$1.3 billion

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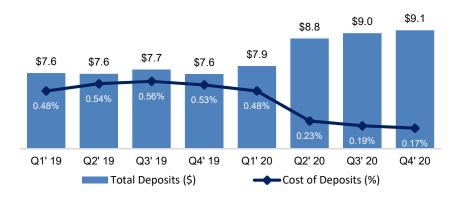
- Commercial real estate loans increased
 \$99 million to \$2.4 billion
- Total consumer loans decreased \$47 million to \$3.4 billion
- Commercial line of credit utilization rate was 22% at December 31, 2020 vs. 25% at September 30, 2020
- Origination volumes in Q4 2020:
 - Commercial (net of PPP) was \$279 million
 - Residential mortgage was \$82 million
- Non-owner occupied CRE at 149.1% to total capital
- Yields on loans increased 11 bps from Q3 2020
 - Positively impacted by PPP fees recognized due to loan forgiveness and a \$45 million increase in the average balance of higher yielding consumer loans
- Average new volume rates for quarter:
 - Commercial (excluding PPP): 2.95%
 - Indirect auto: 3.76%
 - Residential mortgage: 2.98%



Deposits



Cost of Deposits (%) / Total Deposits (\$ in billions)



Quarterly Highlights²

- Period end deposits grew \$124 million from previous quarter
 - Core deposits grew \$150 million with noninterest bearing demand deposits up \$77 million

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- Core deposits³ represent 93% of total deposit funding
- Noninterest bearing deposits were 36% of total deposits at Q4 2020
- Q4 2020 cost of total deposits of 0.17% decreased 2 bps from prior quarter
- Q4 2020 cost of interest-bearing deposits was 0.26%, down 4 bps or 13%
- \$160 million in time deposits repricing in Q1 2021 with average cost of 123 bps
- Loan to deposit ratio was 82.6% at December 31, 2020

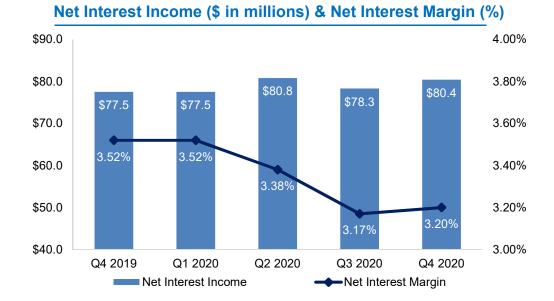
1. As of 12/31/2020

- 2. Comparison to Q3 2020 unless otherwise stated
- 3. Core deposits defined as total deposits less all time

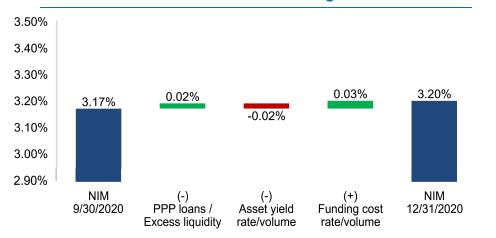


Total Deposits: \$9.1 billion¹

Net Interest Income & Net Interest Margin



Q4 2020 Net Interest Margin



Quarterly Highlights¹

- Net interest income up \$2.2 million
- Net interest margin increased 3 bps to 3.20%

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- Net impact of excess liquidity and PPP lending positively impacted margin by additional 2 bps vs. Q3 2020
- Normalized margin excluding PPP and excess liquidity up 1 bp due to reduction in the cost of interest-bearing liabilities and minimal asset repricing
- \$45 million increase in higher yielding consumer loans had 7 bps positive impact to margin in Q4 2020.

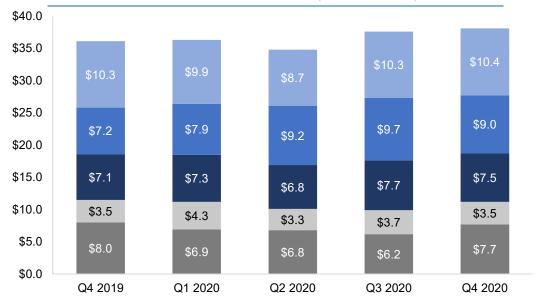
Net Interest Income and Net Interest Margin are shown on a fully tax equivalent basis which is a Non-GAAP measure; reconciliation of Non-GAAP measures on slides 21 - 23

1. Comparison to Q3 2020 unless otherwise stated

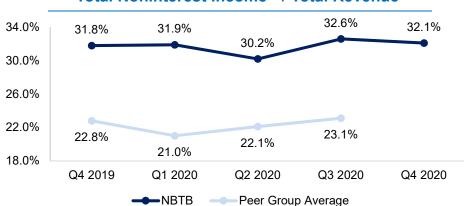


Noninterest Income

Noninterest Income Trend¹ (\$ in millions)



Other Insurance Wealth Management Retirement plan administration fees Banking fees



Total Noninterest Income¹ / Total Revenue¹

Quarterly Highlights²

- Noninterest income to total revenue was 32.1%¹
- \$38.0 million¹ in noninterest income, up \$0.3 million from Q3 2020
- Retail banking fees (service charges and ATM and debit card fees)
 - Service charges on deposit accounts up \$0.5 million due to higher overdraft fees
 - ATM and debit card fees were down due to seasonality
- Retirement plan administration fees down \$0.7 million
 - ABG contributed \$1.5 million
- Wealth management fees down \$0.2 million
- Insurance revenues down \$0.3 million
- Other revenues up \$1.5 million driven by higher swap fee income
- Record levels of assets under management / administration of almost \$8 billion

Peer Source Data: S&P Global Market Intelligence Peer Group information on slide 24

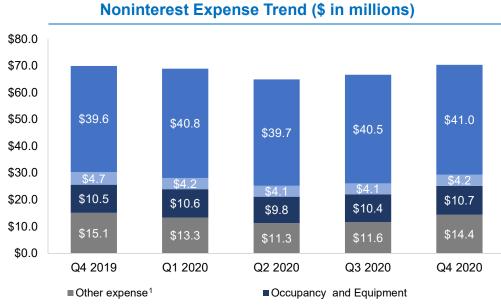
- 1. Excludes net securities gains (losses)
- 2. Comparison to Q3 2020 unless otherwise stated



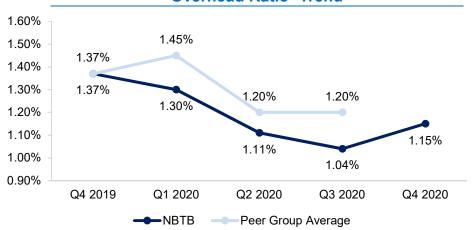
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Noninterest Expense



Data processing and communications Salaries and employee benefits



Quarterly Highlights²

- Noninterest expense of \$75.2 million (\$4.1 million in branch optimization costs)
 - Up \$8.9 million (13.4%)
 - Overhead ratio at 1.15%³
- Salaries & Benefits
 - Timing of medical expenses
- Occupancy & Equipment
 - Higher software licensing costs related to technology initiatives
- Other expense increased due to timing of expenses
 - Professional fees and outside services
 - Advertising
 - Contributions
 - Travel and training
- Other expense included \$0.9 million in provision for unfunded commitments
- Full year tax rate of 21.6%

Peer Data Source: S&P Global Market Intelligence Peer Group information on slide 24

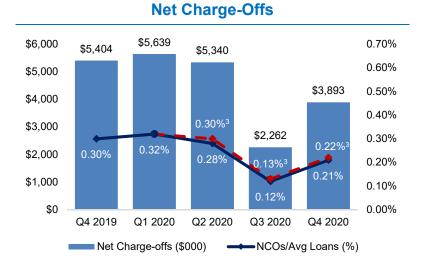
- Other Expense includes Professional fees and outside services, Office supplies and postage, FDIC expense, Advertising, Amortization of intangible assets, Loan collection & OREO, net and Other expense. Presented excluding gain(loss) on OREO, provision for unfunded commitment reserves under CECL and other non-recurring expense – see slide 23 for reconciliation
- Comparisons to Q3 2020 unless otherwise stated
 See Appendix slide 23 for overhead ratio calculation



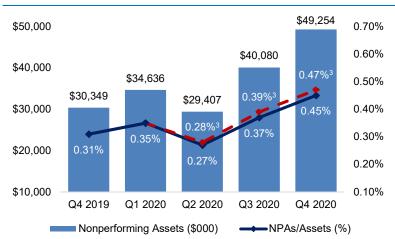
Overhead Ratio³ Trend

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Q4 2020 Asset Quality



Nonperforming Assets²

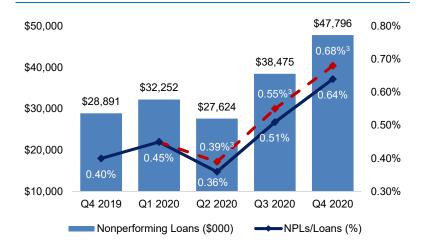


1. Nonperforming loans exclude performing TDRs

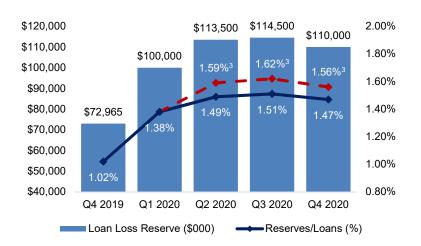
2. Nonperforming assets include nonaccrual loans, loans ninety days past due and still accruing and OREO

3. — Excluding PPP loans of \$510.1 million and related allowance of \$26 thousand as of June 30, 2020, PPP loans of \$514.6 million and related allowance of \$26 thousand as of September 30, 2020 and PPP loans of \$430.8 million and related allowance of \$21 thousand as of December 31, 2020

Nonperforming Loans¹



Loan Loss Reserves

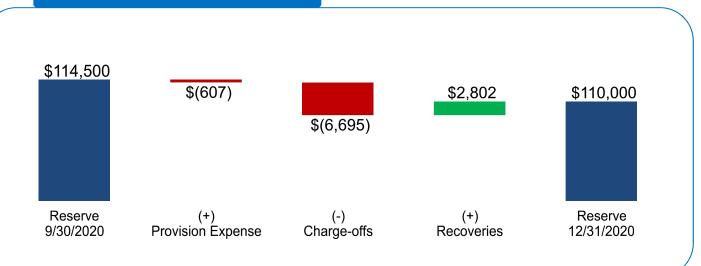


CECL 2020

| Loan Type | 1/1/2020 | 3/31/2020 | 6/30/2020 | 9/30/2020 | 12/31/2020 |
|-----------------------------|----------|-----------|-----------|-----------|------------|
| Commercial & Industrial | 0.98% | 1.43% | 1.25% | 1.34% | 1.47% |
| Paycheck Protection Program | 0.00% | 0.00% | 0.01% | 0.01% | 0.01% |
| Commercial Real Estate | 0.74% | 1.10% | 1.56% | 1.57% | 1.43% |
| Residential Real Estate | 0.83% | 0.99% | 1.13% | 1.21% | 1.07% |
| Auto | 0.78% | 1.08% | 0.99% | 0.92% | 0.93% |
| Other Consumer | 3.66% | 4.00% | 5.01% | 4.66% | 4.55% |
| Total | 1.07% | 1.38% | 1.49%* | 1.51%* | 1.47%* |

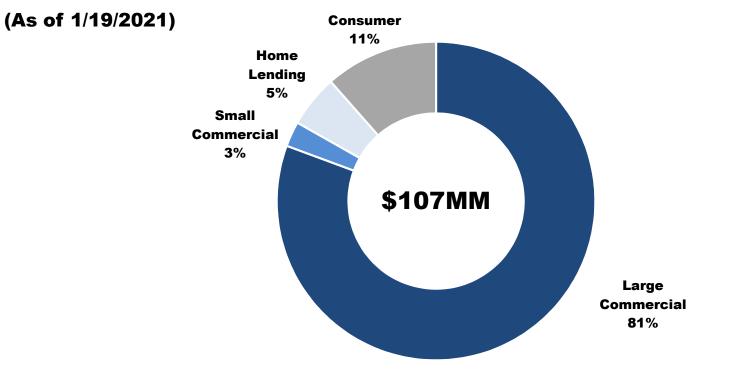
Reserve / Loans by Segment

*Excluding PPP loans and related reserve, reserves / loans was 1.59%, 1.62% and 1.56% as of June 30, 2020, September 30, 2020 and December 31, 2020, respectively.



12/31/2020 Loan Loss Reserve Build





Bank-Wide Payment Deferrals

| Loan Category | Total Deferrals Customer Loan Balance (000's) | Total Deferrals % of Portfolio Outstandings ⁽¹⁾ | % of Portfolio Outstandings at Q2 High ⁽²⁾ |
|---------------------------------|---|--|---|
| Large Commercial ⁽³⁾ | \$85,970 | 2.8% | 21.5% |
| Small Commercial ⁽³⁾ | \$2,720 | 0.5% | 24.2% |
| Home Lending | \$5,670 | 0.3% | 6.9% |
| Consumer | \$12,258 | 0.8% | 8.9% |
| Total | \$106,618 | 1.5% | 14.9% |

1. Portfolio outstandings as of 12/31/2020; excludes PPP balances

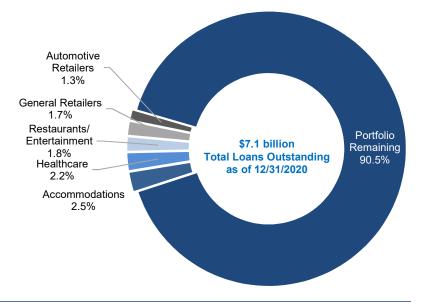
2. Bank-wide deferrals reached Q2 peak as of 5/28/2020; Portfolio outstandings as of 3/31/2020

3. Large Commercial is defined as total relationship commitments of at least \$1 million; Small Commercial is defined as those < \$1 million

Sectors with Escalated Monitoring

(9.5% of Total Loans)

| Industry | Loan Balance ⁽¹⁾ |
|---------------------------|-----------------------------|
| Accommodations | \$171,924 |
| Healthcare | \$155,319 |
| Restaurants/Entertainment | \$128,027 |
| General Retailers | \$122,587 |
| Automotive Retailers | \$93,815 |
| Total | \$671,672 |
| Total Loans | \$7,068,075 |



| Industry | Balance Deferred | % of All Deferrals Bank-Wide | %of Total Industry Loans in Deferral ⁽²⁾ | Deferral % Industry at Q2 Peak ⁽³⁾ |
|---------------------------|---------------------|------------------------------------|---|---|
| Accommodations | \$39,363 | 37% | 23% | 69% |
| Healthcare | \$0 | 0% | 0% | 23% |
| Restaurants/Entertainment | \$15,035 | 14% | 12% | 54% |
| General Retailers | \$20 | 0% | 0% | 23% |
| Automotive Retailers | \$322 | 0% | 0% | 44% |
| Total | \$54,740 | 51% | | |
| Total Deferrals | \$106,618 | | | |

1. Loan balances as of 12/31/2020; excludes PPP balances

2. Deferral rate as of 1/19/2021; Deferrals as a % of total industry exposure in Commercial (Industry Balances as of 12/31/2020)

3. Bank-wide deferrals reached Q2 peak as of 5/28/2020; Portfolio outstandings as of 3/31/2020







COVID-19 Update

Immediately created **Executive Task Force** and engaged established **Incident Response Team** under NBTB's **Business Continuity Plan** to execute a **comprehensive pandemic response** and take decisive action to address the initial and ongoing needs of impacted customers and employees.

EMPLOYEES

- NBT Forward team ensures safety and nimble response across geographic and functional areas with groups focusing on: Employee Wellbeing, Alternate Workplans, Physical Workspaces, Customers & Vendors, and Policies, Training & Communication
- Health and safety protocols protect branch and other onsite workers
- Full-Time Remote and Hybrid Work Arrangements continue for majority of non-branch staff
- Enhancing Work-From-Home Experience through investments in Digital Tools and Technology

CUSTOMERS

- 31% increase in Consumer Digital Adoption in 2020, including 86% increase in Online Account Opening and 82% increase in Mobile Dollars Deposited
- Over 120,000 transactions moved to Self Service from teller line and call center per month in 2020 (21% increase)
- New mobile, online and mortgage banking platforms launched in 2020
- Open for business. Branches lobbies "by appointment" and drive-up as of November 27

SBA PAYCHECK PROTECTION PROGRAM

- Began accepting applications from Current and New Customers for current round of funding on January 14 with enhanced digital interface. Now receiving SBA approvals
- Supporting Application and Forgiveness Processes with online resources, educational webinars and CPA partnership
- In 2020, secured 3,000 loans for \$548 million in relief. Helped retain over 61,000 workers

Responsive

Technology Enabled







Positive Payment Deferral Trends

| COVID-19 Deferrals by Portfolio | | | | | | |
|--------------------------------------|---|------------|---------------------|----------|--|--|
| (in \$000's) | Q2 Peak Deferrals (May 28, 2020)As of January 19, 2021Balance Deferred % of Portfolio ⁽¹⁾ Balance Deferred % of Portfolio ⁽¹⁾ | | | | | |
| Large Commercial Small Commercial | \$649,683 \$139,428 | 22% 24% | \$85,970 \$2,720 | 3% 1% | | |
| Total Commercial | \$789,111 | 22% | \$88,690 | 2% | | |
| Home Lending Consumer | \$128,052 \$156,875 | 7% 9% | \$5,670 \$12,258 | 0% 1% | | |
| Total Consumer | \$284,927 | 8% | \$17,928 | 1% | | |
| Total Loan Portfolio | \$1,074,038 | 15% | \$106,618 | 2% | | |

| Commercial COVID-19 Deferrals by Industry | | | | | | | |
|---|------------------|------------------------------|------------------|------------------------------|--|--|--|
| | Q2 Peak Deferral | s (May 28, 2020) | As of Janua | ry 19, 2021 | | | |
| (in \$000's) | Balance Deferred | % of Industry ⁽¹⁾ | Balance Deferred | % of Industry ⁽²⁾ | | | |
| | | | | | | | |
| Accommodations | \$119,545 | 69% | \$39,363 | 23% | | | |
| Healthcare | \$33,062 | 23% | \$0 | 0% | | | |
| Restaurants/Entertainment | \$75,402 | 54% | \$15,035 | 12% | | | |
| General Retailers | \$28,397 | 23% | \$20 | 0% | | | |
| Automotive Retailers | \$45,968 | 44% | \$322 | 0% | | | |
| All Other Industries | \$486,737 | 17% | \$33,950 | 1% | | | |
| Total Commercial | \$789,111 | 22% | \$88,690 | 2% | | | |

Commercial

- Strong return to pay from peak with 2% remaining on deferral
- \$66 million on forbearance > 180 days

Consumer

Strong return to pay from peak with 1% remaining on deferral

Delinquencies

 Up slightly from previous quarter but remain below historical levels

1. Portfolio outstandings as of 3/31/2020

2. Portfolio outstandings as of 12/31/2020; excludes PPP balances

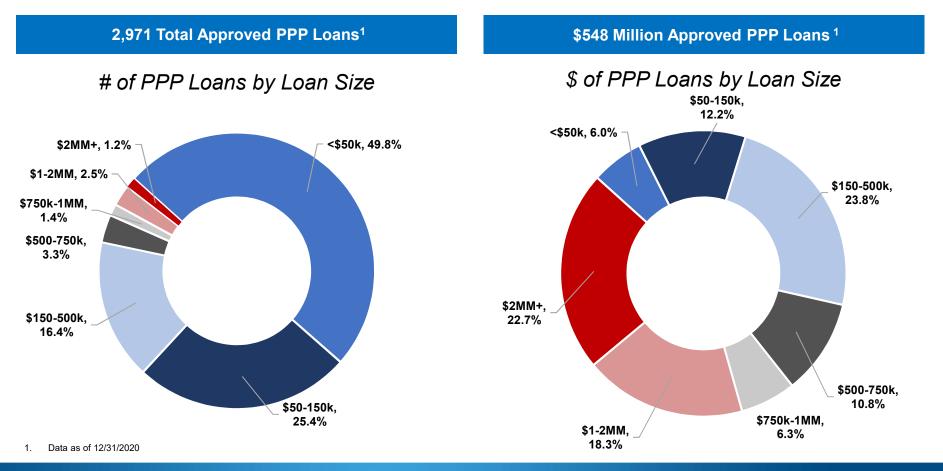


COVID-19 LOAN DEFERRALS (IN \$MMS)



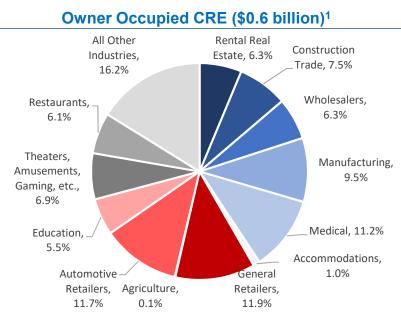
Paycheck Protection Program in 2020

- 2,971 total approved PPP Loans for a total of \$548 million through December 31, 2020 with average loan size of \$184,000
- Average fee of 3.2%
- \$5.7 million in income earned during the quarter on PPP loans
- **\$431** million Outstanding as of 12/31/2020; **\$73** million forgiven during the fourth quarter

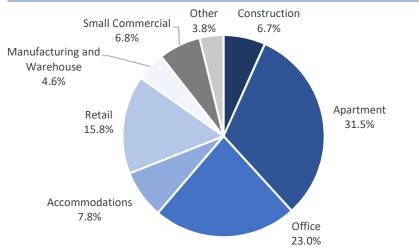




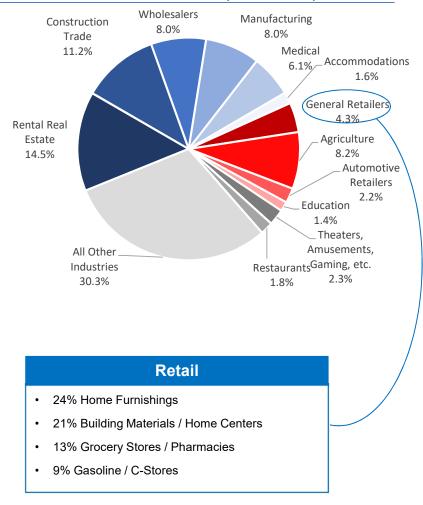
Commercial Loan Portfolio Detail



Non-Owner Occupied CRE (\$1.8 billion)¹



Commercial & Industrial (\$1.3 billion)¹



1. Data as of 12/31/2020, excludes PPP balances

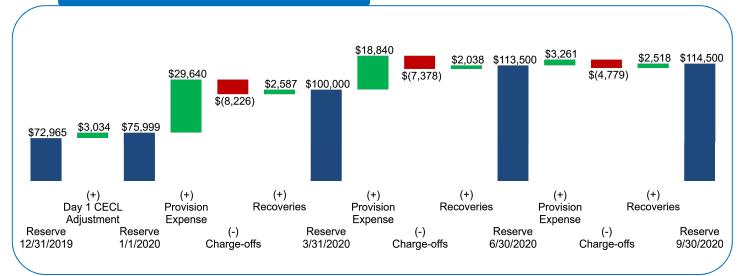


CECL Implementation – Day 1, Q1, Q2 & Q3 2020

CECL Accounting Loan Type 12/31/2019 1/1/2020 3/31/2020 6/30/2020 9/30/2020 Commercial & Industrial 0.96% 0.98% 1.43% 1.25% 1.34% Paycheck Protection Program 0.00% 0.00% 0.00% 0.01% 0.01% **Commercial Real Estate** 1.02% 0.74% 1.10% 1.56% 1.57% 0.27% **Residential Real Estate** 0.83% 0.99% 1.13% 1.21% 0.83% 0.78% 1.08% 0.99% 0.92% Auto Other Consumer 3.74% 3.66% 4.00% 5.01% 4.66% Total 1.02% 1.07% 1.38% 1.49%* 1.51%*

Reserves/Loans by Segment

*Excluding PPP loans and related reserve, reserves / loans was 1.59% and 1.62% as of June 30, 2020 and September 30, 2020, respectively.



YTD 9/30/2020 Loan Loss Reserve Build

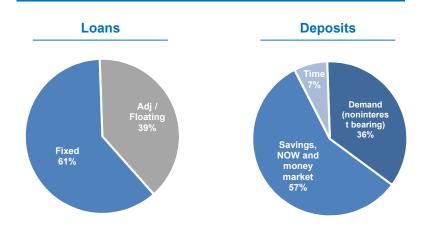


Interest Rate & Liquidity Risk

Interest Rate Risk Position¹

- Loan portfolio:
 - 61% Fixed / 39% Adjustable/Floating
- Deposit repricing information:
 - \$126 million CDs re-price in Q1 of 2021
- Offsets to low-rate environment: \$775 million adjustable/floating loans with floors and resets
 - \$440 million loans with in-the-money interest rate floors
 - \$286 million loans with interest rate floors out-of-themoney
 - \$49 million loans at teaser rate expected to reset higher by approximately 62 bps
- Investments:
 - 3.4-year modified duration, 1.1% of portfolio floating rate

Loan & Deposit Mix¹



Liquidity¹

- Continued significant excess liquidity
 - \$400 million in excess reserves at Fed
- Loan-to-deposit ratio of 82.6%
- Available lines of credit:
 - \$1.57 billion FHLB (secured)
 - \$0.66 billion Fed discount window (secured)
 - \$0.25 billion Fed funds (unsecured)
 - \$0.45 billion available through PPP Liquidity Facility

Year 1 Interest Rate Sensitivity¹

| | Net Interest Income | | | | |
|--------------------------|-------------------------------|-------|--|--|--|
| Change in interest rates | % Change from base Policy lir | | | | |
| Up 200 bps | 1.71% | 7.50% | | | |
| Up 100 bps | 0.96% | N/A | | | |
| Down 50 bps | -0.66% | N/A | | | |
| Forward Curve | 0.63% | N/A | | | |

1. Data as of 12/31/2020



Reconciliation of Non-GAAP Measures

| (Dollars in Thousands) | Q4 2020 | Q3 2020 | Q4 2019 | 2020 | 2019 |
|--|---------------|---------------|--------------|---------------|--------------|
| Net Income | \$ 34,194 | \$ 35,113 | \$ 28,960 | \$ 104,388 | \$ 121,021 |
| Income Tax Expense | 9,432 | 10,988 | 8,166 | 28,699 | 34,411 |
| Provision Expense | (607) | 3,261 | 6,004 | 51,134 | 25,412 |
| FTE Adjustment | 318 | 325 | 349 | 1,301 | 1,667 |
| Net Securities (Gain) Loss | (160) | (84) | (189) | 388 | (4,213) |
| Unfunded Loan Commitments Reserve from CECL Adoption | 900 | - | - | 2,700 | - |
| Nonrecurring Expense | 4,100 | - | - | 4,750 | 3,800 |
| FTE Pre-Provision Net Revenue ("PPNR") | \$ 48,177 | \$ 49,603 | \$ 43,290 | \$ 193,360 | \$ 182,098 |
| | | | | | |
| Average Assets | \$ 10,939,713 | \$ 10,793,494 | \$ 9,600,259 | \$ 10,514,051 | \$ 9,571,212 |
| | | | | | |
| Return on Average Assets | 1.24% | 1.29% | 1.20% | 0.99% | 1.26% |
| PPNR Return on Average Assets | 1.75% | 1.83% | 1.79% | 1.84% | 1.90% |
| (Dollars in Thousands) | Q4 2020 | Q3 2020 | Q2 2020 | Q1 2020 | Q4 2019 |
| Net Interest Income | \$ 80,108 | \$ 77,943 | \$ 80,446 | \$ 77,181 | \$ 77,183 |
| FTE Adjustment | 318 | 325 | 329 | 329 | 349 |
| Net Interest Income, Tax Equivalent | \$ 80,426 | \$ 78,268 | \$ 80,775 | \$ 77,510 | \$ 77,532 |
| | | | | | |
| Average Total Interest Earning Assets | \$ 9,985,590 | \$ 9,826,300 | \$ 9,605,356 | \$ 8,862,518 | \$ 8,738,350 |
| | | | | | |
| | | | | | |



Reconciliation of Non-GAAP Measures

| (Dollars in Thousands, Except Per Share Data) | Q4 2020 | Q3 2020 | Q4 2019 |
|--|---------------|---------------|--------------|
| Net Income | \$ 34,194 | \$ 35,113 | \$ 28,960 |
| Amortization of Intangible Assets (Net of Tax) | 617 | 642 | 633 |
| Net Income, Excluding Intangibles Amortization | \$ 34,811 | \$ 35,755 | \$29,593 |
| Average Tangible Equity | \$ 881,377 | \$ 861,484 | \$ 821,957 |
| Return on Average Tangible Common Equity | 15.71% | 16.51% | 14.28% |
| Total Stockholder's Equity | \$ 1,187,618 | \$ 1,166,111 | \$ 1,120,397 |
| Goodwill and Other Intangibles | (292,276) | (293,098) | (286,789) |
| Tangible Common Equity | \$ 895,342 | \$ 870,013 | \$ 833,608 |
| Total Assets | \$ 10,932,906 | \$ 10,850,212 | \$ 9,715,925 |
| Goodwill and Other Intangibles | (292,276) | (293,098) | (286,789) |
| Tangible Assets | \$ 10,640,630 | \$ 10,557,114 | \$ 9,429,136 |
| Tangible Common Equity to Tangible Assets | 8.41% | 8.27% | 8.84% |
| Tangible Common Equity to Tangible Assets | 0.417 | 0.2776 | 0.04 % |
| Common Shares Outstanding | 43,629,094 | 43,611,380 | 43,796,611 |
| Book Value Per Share | \$ 27.22 | \$ 26.74 | \$ 25.58 |
| Tangible Book Value Per Share | \$ 20.52 | \$ 20.02 | \$ 19.03 |



Reconciliation of Non-GAAP Measures

| (Dollars in Thousands) | Q4 2020 | Q3 2020 | Q2 2020 | Q1 2020 | Q4 2019 |
|---|---------------|---------------|---------------|--------------|--------------|
| Noninterest Expense | \$ 75,204 | \$ 66,308 | \$ 65,340 | \$ 70,881 | \$ 70,294 |
| Gain (Losses) on OREO | - | 158 | 96 | (11) | (405) |
| Amortization of Intangibles and Goodwill Impairment | (822) | (856) | (883) | (834) | (844) |
| Noninterest Income | (38,115) | (37,727) | (35,011) | (35,423) | (36,241) |
| Net Securities Gains (Losses) | 160 | 84 | 180 | (812) | 189 |
| Unfunded Loan Commitments Reserve from CECL Adoption | (900) | - | 200 | (2,000) | - |
| Nonrecurring Expense | (4,100) | _ | (650) | - | - |
| Net Operating Expense | \$ 31,427 | \$ 27,967 | \$ 29,272 | \$ 31,801 | \$ 32,993 |
| | | | | | |
| Average Assets | \$ 10,939,713 | \$ 10,793,494 | \$ 10,567,163 | \$ 9,748,088 | \$ 9,600,259 |
| | | | | | |
| Overhead Ratio (Net Operating Expense / Average Assets) | 1.15% | 1.04% | 1.11% | 1.30% | 1.37% |



Peer Group

| Name | HQ City | State | Ticker |
|--|-------------|-------|--------|
| Berkshire Hills Bancorp, Inc. | Boston | MA | BHLB |
| Brookline Bancorp, Inc. | Boston | MA | BRKL |
| First Busey Corporation | Champaign | IL | BUSE |
| Community Bank System, Inc. | Dewitt | NY | CBU |
| Customers Bancorp, Inc. | Wyomissing | PA | CUBI |
| First Commonwealth Financial Corporation | Indiana | PA | FCF |
| First Financial Bancorp | Cincinnati | ОН | FFBC |
| Flushing Financial Corp. | Uniondale | NY | FFIC |
| First Midwest Bancorp, Inc. | Chicago | IL | FMBI |
| First Merchants Corporation | Muncie | IN | FRME |
| Independent Bank Corp. | Rockland | MA | INDB |
| Northwest Bancshares, Inc. | Warren | PA | NWBI |
| OceanFirst Financial Corp. | Toms River | NJ | OCFC |
| Provident Financial Services | Jersey City | NJ | PFS |
| Park National Corporation | Newark | ОН | PRK |
| 1 st Source Corporation | South Bend | IN | SRCE |
| S&T Bancorp, Inc. | Indiana | PA | STBA |
| Tompkins Financial Corporation | Ithaca | NY | TMP |
| TriState Capital Holdings, Inc. | Pittsburgh | PA | TSC |

